



Dear Family Member,

We are thrilled to inform you that the New York Department of Health has lifted their no visitation policy for skilled nursing facilities effective July 15<sup>th</sup>. However, there are many conditions that need to be met for this plan to go into effect, and we are working diligently to make this a reality as soon as possible. We will keep you up to date with our progress and when visitation may begin via automated phone calls and social media. You may also contact your social worker for further information. Please bear in mind that when visitation will be permitted, it will be limited visitation with your loved ones only in a designated outdoor space.

Throughout this pandemic, the safety and comfort of your loved one, our family, has remained our top priority. In an effort to continue this culture of safety as we open for outdoor visits, we will be following the guidelines mandated by the NY Department of Health as well as the protocols established by our Medical Director. In order to reopen there are set rules that we must meet and maintain and they are as follows:

- We must remain free of new cases of COVID 19 in both residents and staff for 28 days prior to opening. Any new positive cases in either staff or residents will suspend the program.
- You will be required to make an appointment to visit your loved one.
- Visitation is limited to 10% of the resident census at a time. While we will do our best to accommodate you, please be mindful of possible limitations when calling to schedule an appointment.
- Residents are allowed a maximum of two visitors at one time. If a visitor is under 18 years old, they must be accompanied by an adult over 18.
- Residents must not be positive or have symptoms of COVID-19, or be under observation or quarantine for COVID-19.
- You must be screened at the time you arrive at the facility. You will be required to complete a questionnaire prior to entry and have your temperature taken. While we understand that you may find this intrusive, it is required by the NYS Department of Health, and most importantly, to protect our residents and staff. We will need all the information within that screen prior to you being invited into the designated area.
- Face coverings are required for the entire time you are visiting including while you wait for your loved one to come to the designated area. This covering must fully cover your mouth and nose.
- You must have your temperature taken when you arrive. If it is above 100.0 F you will not be allowed to visit.
- You will be screened for recent exposure to anyone with COVID 19. If you have been exposed within 14 days of the visit you may not be able to visit.

- Alcohol based hand sanitizer has been and will continue to be readily available and very accessible. Please keep in mind that using hand sanitizer greatly reduces the transmission of any virus, so we ask that you utilize it often.
- There will be specific areas clearly marked to maintain social distancing, please remain in the designated areas throughout your visit.
- Do not enter the facility for any reason. Bathrooms will not be available for use under any circumstances.
- There are FAQs reiterating this letter that will be available for you when you visit.
- Visitors who do not comply with the above will be prohibited from visiting during the COVID 19 state declared public health emergency.

Appointments can be made through our social service department.

Visits are subject to cancellation. Weather must permit visitation.

If you or anyone you live with develop signs and symptoms of **any** illness please call the facility immediately (718) 669-7100 and inform the Director of Nursing.

We look forward to seeing you again soon!

Respectfully,

A handwritten signature in black ink, appearing to read "Ari Ungar". The signature is stylized and cursive.

Ari Ungar, LNHA  
Administrator