



This directive is intended to heighten awareness among residents and their families as to the availability of certain compliance information maintained by the NYS Department of Health (NYSDOH) and the Centers for Medicare and Medicare Services (CMS) with regards to residential health facilities.

Both the NYSDOH and CMS maintain information on nursing homes that includes performance on quality measures, complaints, inspection results, and citations and enforcement actions, as well as any penalties imposed on the nursing home. CMS has created a tool called [Care Compare](#) to help consumers search for and select nursing homes and other health care providers and the NYS DOH maintains a web site called [Nursing Home Profiles](#).

According to CMS, the information it maintains on nursing homes should be used with other information you gather about providers and facilities in your area. In addition to reviewing the Care Compare information, you should talk to your doctor, social worker, or other health care providers when choosing a provider. Additional tips for selecting a nursing home can be found in CMS's guide to selecting a nursing home: <https://www.medicare.gov/care-compare/en/assets/resources/nursing-home/02174-nursing-home-other-long-term-services.pdf?redirect=true>.

The New York State Nursing Home Profiles website maintained by the New York State Department of Health can be accessed below:

- https://profiles.health.ny.gov/nursing_home/#5.79/42.868/-76.809

On the NYSDOH site, select the nursing home by name after selecting the appropriate Region/County from the dropdown menu, and open the Inspections tab to view any Complaints, Inspection results including any citations, and any enforcement actions against the nursing home.

The Nursing Home Compare website maintained by the U.S. Department of Health and Human Services can be accessed below:

- <https://www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true>

On the CMS Care Compare site, enter the name of the nursing home in the search box. Click on the name of the nursing home to view Inspection results as well as any penalties that have been imposed.